

**Opening times:**

Poole Museum will be open from 7 July, every day 10am – 1pm and 2pm – 5pm  
Please pre-book your tickets

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## Visit Us

### Welcoming you back and preparing for your visit

Scaplen's Court House and Garden are reopening on 1<sup>st</sup> August and we look forward to welcoming you back.

Both the House and Garden will be open daily, 10am – 4.30pm (with a lunchtime closure between 1 – 2pm, last entry half hour before close).

We have worked hard to make sure visitors have a comfortable and enjoyable time, ensuring processes are in place to maintain cleanliness and aid social/physical distancing.

In compliance with government guidance and to ensure the safety of our visitors, staff, volunteers and local communities, please be aware of a few key changes in advance of your visit:

There is no need to pre-book, though at busier times please be prepared to queue, where marked, outside the front entrance;

To allow for social distancing we have reduced the number of people we can welcome at any one time and a one-way route will be in operation;

In accordance with the governments 'NHS Test and Trace' scheme our friendly team will be ready to welcome you and take your details upon entry.

You will be able to view both floors of this unique Grade I listed ancient building, following a designated one-way route. This will take you through the charming courtyard and character-filled period rooms ending in the walled garden. If you prefer to only visit the garden you have the option to follow the direct route through the House straight out to the garden.

#### FAQs



Here you'll find answers to our visitors' most frequently asked questions.



### What to expect on the day of your visit

When you arrive at Scaplen's Court

There will be a separate entrance and exit clearly signposted. If a number of visitors arrive at the same time we will ask you to please queue briefly, using the socially distanced floor markings in front of the building.

### **Entering the Building**

Please follow the signage and wait for a member of our team to greet you. In accordance with the governments 'NHS Test and Trace' scheme our friendly team will take your details upon entry. You will be advised on our one-way system and social distancing measures, and your visit can begin!

Hand sanitiser will be available as you enter if you don't have any with you.

### **Our Staff are here to help**

Don't hesitate to talk to a member of staff if you have any questions or feedback. They might be wearing PPE – each member of staff has the option to wear this if they wish to. You will notice that we have installed a protective screen at the reception desk.

### **Social Distancing**

Please help everyone feel comfortable by keeping socially distanced from others.

Keep an eye out for signs and floor markings reminding everyone to give each other the space they need. We also ask families to keep children with you throughout your visit.

### **One-way system**

There will be a one-way route around the building. Please follow any signs or guidance from the staff.

### **Facilities**

Please note that there are no toilet facilities available.

### **Donations**

For those visitors that would like to donate to the [Poole Museum Foundation](#) there are contactless donation points and cash donation boxes around Scaplen's Court.

### **Exiting Scaplen's Court**

To help with visitor flow and social distancing we are directing all visitors to exit via our garden gate, following the alleyway at the side of Scaplen's Court to return back onto Sarum Street.

## **About Scaplen's Court**

Scaplen's Court is a Grade I listed medieval building dating back to the 1300s.

The building we see today is mainly a courtyard inn built in the 1500s and 1600s. The inn was called The George, and graffiti made by Parliamentarian soldiers who were lodging here in the 1630s can be seen carved into one of the stone fireplaces.

Adjoining Scaplen's Court is a delightful walled garden providing an oasis of colour and tranquility. Originally designed by George Dillistone in 1930, it was restored by volunteers in 2000 as a herb and physic garden.

Scaplen's Court is now a thriving schools learning centre offering unique hands-on learning experiences. The character-filled period rooms and pretty walled garden are also available to hire exclusively, creating a fantastic setting for weddings, civil partnerships, corporate and private events.

## **Scaplen's Court & Garden opening hours 2020**

Scaplen's Court will be open from 1st - 31st August every day from 10am -1pm and 2pm - 4.30pm.

Please note: Access to the garden will be through the main building.

Free entry



Find us 

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Call us 

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