



Opening times:

Daily 10am - 5pm

From 4th November 2019

Monday - Saturday 10am - 4pm

Sunday 12pm - 4pm

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Visit us

Poole Museum, Scaplen's Court Museum, and Poole History Centre are all situated very close together at the top of the High Street just off The Quay.

Opening times



Summer Opening:

From 6th April 2019

Daily: 10am - 5pm

Winter Opening:


From 4th November 19


Monday - Saturday 10am - 4pm


Sunday 12noon - 4pm

Closed Christmas Eve pm, Christmas Day, Boxing Day and New Year's Day

Travel

 **Parking** - no dedicated parking on site but several car parks are within walking distance. There are several spaces for blue badge holders near to the entrance.

 **Buses** - **Route One** links the town's car parks, bus and rail stations with Poole Museum. It operates up to every 15 minutes Mondays to Saturdays and there is a bus stop immediately outside the Museum.

 **Bicycles** - we have parking for bicycles and many **cycle friendly routes** in Poole.

Facilities

Shop - The Museum shop stocks a range of books, cards, gifts and souvenirs for all ages.

Café and Terrace - With views over the quayside serving a delicious selection of sandwiches, panini, cakes and coffee.

Toilets - We have unisex toilets located on the Third Floor. One has baby change facilities.

Contact us



Phone: 01202 262600

Email: museums@poole.gov.uk

Address: 4 High St, Poole, Dorset, BH15 1BW



Poole Trail - Borrow an iPod and unlock the Museum's secrets.

Access

We aim to make Poole Museum as accessible as we can for everyone. We have staff on the Reception desk and throughout the Museum who are happy to help you. Just ask if you need any information or assistance.

The Museum has lift access to all floors, the lift announces each floor level.

Wheelchair access

Our entrance is accessible and we welcome wheelchairs and mobility scooters in the galleries.

We also have a manual wheelchair for visitors to use (subject to availability); please ask at Reception when you arrive.

Seating

We have seating throughout the galleries, including some chairs with arms.

Disabled parking

The Museum does not have its own dedicated parking. There are limited disabled spaces down the lower High Street and on Poole Quay. The nearest car park with disabled spaces is the Quay Visitors car park.

Assistance dogs

Assistance dogs are welcome and we can provide drinking water if needed. Please ask at Reception.

Partially sighted visitors

We have large print copies of all our labels by the entrance to each of our galleries. You can also ask for these at Reception on arrival.

Hearing impaired visitors

There is an induction loop at the Reception desk and by many of the AV points around the Museum.

Accessible toilets

There is an accessible toilet on Floor 3.

Museum experience

The Reception area can be very busy during school holidays, especially if groups are booked in. If you would like an idea of how busy we might be, please call ahead (tel: 01202 262600).

We occasionally play background music in temporary exhibitions and some exhibits have background sounds.

The Museum is in a historic building with low ceilings and divided by low beams (padded). The galleries are lit by spot lights which creates a number of shadows.

Families with children

We run a full programme of activities for children of all ages and their families. See our [what's on guide](#) to find out more.

Unfortunately we don't have space for a buggy park, but you are welcome to take your buggy around with you. We have lift access and wide spaces between our displays.

Baby changing facilities are available on Floor 3.

Find us 

Poole Museum Service

Email us 

museums@poole.gov.uk

Call us 

01202 262 600

4 High St, Poole, Dorset, BH15 1BW



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